

# Print Valet Data Sheet



Print Valet is an optional hardware release add-on to the Print Delivery Station. It enables users to release print jobs from its numeric keypad instead of from a computer.

## Value Proposition

Print Valet is yet another example of PrinterOn's commitment to provide the best, easiest and most convenient printing solution in the industry. Print Valet allows Hotels to offer the printing service in a way that best fits their guests' and their property's needs, while still delivering simplicity and unparalleled flexibility.

Print Valet allows users to release their print jobs to the printer without having to access the Print Delivery Station interface on the PC. Users simply enter their release code into the hardware device (Print Valet) and the print job is routed to the appropriate printer.

## Features

### Basic Functions

#### To print jobs:

1. At the first screen, press OK.
  - To return to first screen, press Cancel
2. At the ID code prompt, enter the 4-10 character release code that corresponds with the print job(s) you sent and press OK.
3. Print Valet will then search for your print job and display the number of jobs that match that release code, and the total number of pages. To print your jobs, press OK.

#### Menu:

- |   |                           |
|---|---------------------------|
| 1 | Print job                 |
| 2 | Delete job                |
| 3 | Reprint job, if permitted |

#### 🗂 Languages:

- |   |         |
|---|---------|
| 1 | English |
| 2 | French  |
| 3 | Spanish |

#### ?

Displays the version number of the Print Valet software.



## Flexible

Print Valet is an optional feature, which compliments PrinterOn's existing solutions. This means customers have a choice. It reinforces our commitment to giving our customers what they want with flexible service options that fit their specific customer and property needs.

## Private and Secure

The Print Valet will only accept a 4-10 character numeric Release Code, as chosen by the user. The setup for the service enforces a numeric "Release Code" field when the Print Valet option is selected.

## Email Printing

In the case where the user is using Email Printing, their release code is randomly created by PrinterOn and sent to the user in an email.

## Support

If there are problems with releasing a print job, the complete user and operator Graphical User Interface are available for troubleshooting. For instance, if an incorrect 6-digit number was entered or cannot be recalled by the user, the operator can still identify and release the job. It also means that if the hardware fails, the queue monitor is a functional standby.

## Print Jobs

Print Valet releases **all** or **none** of the user's print jobs, unless the user submits several print jobs using a different release code for each job. This is why it is important to create a unique release code when required.

## Installation Requirements

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- PrinterOn Printing Service (Hotel Guest Printing Service or PrintSpot Printing Service)
- Print Delivery Station, version 2.4GB or higher
- Print Valet hardware. To download the order form, go to [www.printeron.net/solutions/products/pds/printeron\\_order\\_form.doc](http://www.printeron.net/solutions/products/pds/printeron_order_form.doc)
- Operating System: Windows 2000, XP, 2003, Vista 32-bit & 64-bit
- Hard disk space: 6 MB
- Memory: 64 MB
- An available USB port
- Collateral changes and possible Hotel webpage changes may be required explaining optional release

## Pricing

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PrintValet is priced per unit, one time charge, no extra maintenance charges.

## Distribution

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Print Valet is available directly from PrinterOn or through one of our resellers. The order form is available from the PrinterOn website at [http://www.printeron.net/solutions/products/pds/printeron\\_order\\_form.doc](http://www.printeron.net/solutions/products/pds/printeron_order_form.doc).

## Warranty/Return Policy

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PrinterOn warrants that the hardware is good and fit for normal use. Returns will be accepted under this warranty only upon the approval of PrinterOn (valid RMA number) and within 90 days of the purchase date. To obtain the PrinterOn approval for a return, contact the PrinterOn Order Desk at 519-748-2848 or by email at [orderdesk@printeron.com](mailto:orderdesk@printeron.com).

For more information about Print Valet, contact [marketing@printeron.com](mailto:marketing@printeron.com).