



Students at Ball State University want to print from their own laptop computers. Now they can, thanks to PrinterOn!



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Bradley D. Faust
Assistant Dean for Library
Information Technology
Services

Ball State University
Muncie, IN

The Campus

Ball State University in Muncie Indiana offers a wealth of academic opportunities. As an integral part of the community and economy, Ball State conducts projects and research that drive innovation in the state. Emerging technology and media are deeply ingrained in Ball State’s academic experiences as they provide their leading experts with top-notch facilities to conduct groundbreaking research.

Ball State University ensures that their students have access to innovative opportunities across the curriculum. Their growing emphasis on new technology provides the support faculty and students need to bring their ideas to market.

Before deploying PrinterOn’s Campus Printing Solution in the campus library, Bradley D. Faust, Assistant Dean for Library, was looking for a printing solution that would allow students to take advantage of the robust Wi-Fi offered in the library. The printing solution had to demonstrate an easy-

to-use interface, integrate with their existing cost recovery system and require students to authenticate before printing.

“Above all,” states Faust, “we need to cater to our students. Printing is an absolute necessity for students and it is essential that we offer a convenient, reliable solution.”

The Challenge

Students began bringing their personal laptops into the library. As a result, “the IT staff started to receive more questions from students about how they could print their documents - word, web content etc. - from their own laptops to the library printers” recalls Faust. “We had no way to accommodate this need.”

The Solution

The PrinterOn Campus Printing Solution (CPS) is a suite of technologies that make student printing easy and reduce the overall cost of print services.

The Campus Printing Solution

By providing a website for student printing without the installation of print drivers, students and faculty can easily select the printer they wish to use, upload their document or web content, choose the number of copies and submit to the printer. Their print job will be waiting at their chosen printer to be privately released by the sender.

Requiring little or no help from support staff, the overall cost of supporting student printing is greatly reduced. With access control, auditing and print management integration, the Campus Printing Solution fits seamlessly into any institution's environmental and fiscal print less initiatives.

The PrinterOn Benefits

"With CPS, users must be inside or have vpn access to the campus domain. This controls who is using the printers and contains printing costs – making us [the IT staff] very happy" states Faust.

"CPS enables us to track print usage by individual users or particular demographics and identify high usage trends. Last year, students would print a lot of flyers for parties, garage sales etc." recalls Faust. "Year to date, we already see 30% decrease in wasted printing over last."

BSU visitors can also have controlled access to the Campus Printing Solution. They access the wireless 'guest' network, which does not include access to the Campus Printing Solution, but the visitors are able to purchase a daily guest account which will grant them access to the printing resources.

"The Campus Printing Solution is a worthwhile, valuable printing solution - particularly at the price points," concludes Faust. "It works very well and it meets our needs. I would not hesitate to recommend this solution to other departments, faculties or even other institutions."



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PrinterOn specializes in mobile printing services. PrinterOn's Campus Printing System provides a customized Web-based printing service for driverless printing and wireless handheld devices. The company's software solution supports all types of printers. PrinterOn is based in Kitchener, Ontario, Canada, and has been delivering award-winning document handling solutions for 26 years. For more information on PrinterOn, visit <http://www.printeron.com>

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